WARRANTY UPDATE
November 2026

iStore Hot Water System
Warranty Update

EFFECTIVE
1 DECEMBER 2026

iStore has updated the warranty coverage for eligible iStore heat pump hot water systems. For systems manufactured and installed after 1 December 2026, the glass-lined tank is covered for 10 years for parts, with 5 years parts and labour coverage.

Component warranty coverage

The periods below apply to eligible iStore hot water systems manufactured and installed after 1 December 2026.

COMPONENT	WARRANTY PERIOD Parts only	WARRANTY PERIOD Parts and labour
iStore glass-lined tank	10 years	5 years
Refrigeration	5 years	5 years
Electrical Controller and sensor leads	5 years	5 years
Sacrificial anode and PTR valve	5 years	5 years
Consumable items	5 years	5 years

Important: Systems manufactured or installed before 1 December 2026 remain subject to the warranty terms that apply to those systems. Coverage is subject to product eligibility, correct installation, maintenance requirements, the complete iStore warranty terms and the assessment of any submitted claim.

Register your warranty

Complete the online registration and keep your installation and serial-number details available.

heatpumps.istore.net.au/warranty-registration/

Warranty support

For help with an existing product or warranty enquiry:

1300 552 619
warranty@istore.net.au