

Tech Bulletin

Oct 2022

Attention iStore Authorised Resellers

Comprehensive 5 Year Warranty

It is with great pleasure that iStore announces that the 180L and 270L units now come with a full 5 year parts and labour warranty.

Component Warranty Table

This Warranty is effective for all iStore Hot Water Systems manufactured and installed after 1st October 2022.

COMPONENT	WARRANTY PERIOD (Parts Only)	WARRANTY PERIOD (Parts and Labour)
iStore Glass Lined Tank (Does not include element, thermostat, PTR Valve or sacrificial anode)	5 years	5 year
Refrigeration	5 years	5 years
Electrical (controller and sensor leads)	5 years	5 years
Sacrificial Anode & PTR valve	1 year	1 year
Air Filters & Consumable Items	1 year	1 year

The iStore 1300 515 640 Help line number is available 7 days per week to answer any technical or consumer queries.

This document must be read in conjunction with the full terms and conditions enclosed in the iStore Home Owner's Manual.